

Privacy Policy

Effective Date: November 28, 2024

Last Updated: January 31st, 2025

This Privacy Policy ("Policy") describes how **Oink Opulence Endeavors LLC** ("Company," "we," "us," or "our") **collects, uses, stores, and protects** your personal information when you purchase or use our trading indicators, tools, algorithms, automated bots, or other services ("Services").

By purchasing, accessing, or using our Services, you acknowledge that you have read and understood this Policy. If you do not agree, you must **not** use our Services.

1. Information We Collect

1.1 Personal Information

We may collect the following personal information when you purchase or use our Services:

- Name
- Email address
- Payment information (**processed securely by third-party providers; we do not store full payment card details**)

1.2 Technical & Usage Information

We collect certain technical and usage data, including:

- **IP address** (for security, license enforcement, and anti-account-sharing measures)
- **Browser type and version**
- **Operating system**
- **Referring URLs and pages visited**
- **Date/time of access and usage logs** (e.g., login timestamps, activity related to our indicators or bots)

1.3 Trade & API Data Collected by Our Backend

If you use our automated bots or indicators, we may log:

- **Trade execution details:** Entry/exit prices, trade type (buy/sell), position size, timestamps
- **API requests & settings logs:** Configuration changes made to trading parameters
- **IP addresses and device information** for bot instances
- **Heroku logs and system-level request details**, including:
 - **Request IDs**
 - **Server connection logs**
 - **Config variable updates (non-sensitive metadata only)**
 - **Database interaction logs (for troubleshooting and service improvement)**

1.4 Optional Information

You may voluntarily provide additional information when you:

- Contact us for support or feedback
 - Participate in surveys or promotional offers
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2. How We Use Your Information

We process your data for the following purposes:

2.1 Service Provision

- To **process payments, manage licenses, and deliver product access**
- To verify user entitlements and prevent unauthorized access

2.2 Account Security & Fraud Prevention

- To **log IP addresses, access timestamps, and usage data** to detect unauthorized account sharing
- To **monitor API requests and bot execution logs** for security auditing

2.3 Product Improvement & Analytics

- To analyze usage patterns to **enhance performance and develop new features**
- To troubleshoot **API failures, execution errors, and system bugs**

2.4 Communication

- To send purchase confirmations, support responses, and product updates
- You may **opt out of marketing emails** at any time by clicking the “unsubscribe” link

2.5 In-House Proprietary Trading

- If trade data (e.g., entry/exit prices, position sizes) is logged by our bots or indicators, we may:
 - **Aggregate anonymized trade data** to improve service functionality
 - **Use it internally for proprietary trading strategy development**
 - **We do not sell or publicly share individual trading data without your consent**

2.6 Legal & Compliance Obligations

- To comply with **regulatory, tax, or contractual obligations**
 - To respond to **law enforcement requests or court orders**
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3. Sharing Your Information

3.1 Third-Party Service Providers

We may share your data with **trusted third-party providers** that help us deliver our Services, such as:

- **Payment processors** (e.g., Stripe, PayPal)
- **Hosting & infrastructure providers** (e.g., Heroku, AWS, Whop.com)
- **Email service providers** (e.g., SendGrid)

These third parties **only process your data on our behalf** and are contractually obligated to protect it.

3.2 Legal Compliance & Enforcement

We may disclose your information if required by **law, regulation, or valid court order**, or when necessary to protect our legal rights.

3.3 No Sale of Data

We do **not** sell, rent, or trade your personal data to third parties for marketing or any other purpose.

4. Data Retention & Security

4.1 Retention Periods

We retain data for as long as necessary to:

- **Provide and maintain access** to our Services
- **Comply with legal, tax, or contractual obligations**
- **Resolve disputes and enforce agreements**

4.2 User Data Deletion Requests

You may request the deletion of your personal data at any time by contacting darryl@oinkopulenceendeavors.com.

- **Exceptions:** We may retain data if required for **legal compliance or fraud prevention**.

4.3 Data Protection Measures

- **Encryption** (TLS/SSL) is used for data in transit.
- **Access controls** restrict personal data to authorized personnel only.
- **Two-factor authentication (2FA)** is enforced where applicable.

4.4 No Liability for Data Loss Due to Third-Party Failures

We are **not liable** for data loss, corruption, or leaks caused by:

- **Heroku, AWS, or other hosting service failures**
 - **TradingView, Tradovate, or broker API outages**
 - **Cyberattacks, hacking attempts, or unauthorized access to third-party platforms**
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5. Your Rights

Depending on your jurisdiction, you may have the right to:

- **Access & correct your data**
- **Request data portability** (receive a copy in machine-readable format)
- **Opt-out of analytics, cookies, or marketing emails**
- **Request deletion of your personal data**

For requests, contact darryl@oinkopulenceendeavors.com.

6. Changes to This Policy

We may update this Privacy Policy as needed.

- **Material changes will be communicated via email or website notice.**

7. Not Financial Advice

7.1 Data Collection and No Investment Advice: We collect trade data for internal analytics, system improvement, and proprietary trading purposes. However, this data is not used to provide specific financial or investment advice. Users should not interpret data or trading results collected through the use of our Services as recommendations or financial guidance.

7.2 Trading Risks & No Guarantee of Profit: The data collected through your use of our Products reflects your trading actions but does not guarantee future performance. The Company makes no representations regarding the success of any trades or strategies. Users should understand that all trading decisions carry risk, and losses may exceed initial investments.

7. Contact Information

 **Email:** support@OinkOpulenceEndeavors.com

 **Website:** OinkOpulenceEndeavors.com

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